



Cultural Responsiveness in Communication

Language access, cultural humility, and inclusive practices to prevent conflict and strengthen partnerships

Cultural Responsiveness

Valuing and appropriately responding to diverse cultural and linguistic backgrounds. It's an ongoing process that includes self reflection, understanding family worldviews, and adapting communication approaches.

Quick Checklist

- ✓ Interpreter scheduled
- ✓ Documents offered in family language
- ✓ Jargon explained
- ✓ Family concerns documented
- ✓ Ask family preferences ahead of time

February 2026

ADR



BUILD TRUST EARLY

Establish respect and partnership before concerns escalate or problems harden.



PREVENT MISCOMMUNICATION

Ensure shared understanding across language, culture, and expectations.



ENSURE FAMILIES FEEL HEARD & UNDERSTOOD

Actively listening, reflecting back, and validating family perspectives in decision-making.